



CLIENT SUCCESS STORY

INDUSTRY VERTICALS
MARKETING SERVICES

HEAD OFFICE:

**ELPEE MANAGED PRINT
SOLUTION PVT LTD**

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CHALLENGES:

- Difficulty in managing non-standardized printing devices and supplies (toners/inks/drums)
- High cost in maintaining supplies stocks at the headquarters and branch offices
- Printer downtime from lack of specific supplies
- Need for centralized management and tracking of print/copy assets

- Need for reduction in total print-related costs and cost transparency

SOLUTIONS:

- Service: Elpee Managed Print Solutions
- Hardware: Multi function LaserJet Printers- Print, Copy, Scan, Scan to Mail & Folder) Secure Print , Network, Duplex & Color Scan.

- Software: Print Fleet Management (Web base) Device Admin. Tool
- Helpdesk: Dedicated Resource at Customer Data Centre Site, Single point of contact for all Printer related questions

BENEFITS:

- Centralized management of a standardized print/copy fleet and consumables
- Reduced cost with an effective printing environment
- Improved visibility into total print Cost
- Enhanced productivity through smooth, continuous printing
- High Yield Toners for 3 months Avg. Print Capacity
- Enhanced business performance and corporate image & Green initiative with Non Magnet & ORIGINAL TONERS

HOW ELPEE HELPED:
 ELPEE MPS and the scope of the contract included delivery, installation, maintenance, repair of devices, and supplies management & Optimise Print Operation & Cost.
 Single right size of MFP at Branch level were installed to meet the requirements of fast printing speeds, digital sending features (Scan to E-mail), and future printing needs. In addition, LaserJet printers were deployed across companies' headquarters and branch offices.

VALUE DELIVERED:
 Through ELPEE Managed Print Services, added devices with newer, faster Print/Copy devices, digitized document distribution process, and eased concerns about printing and network security infrastructure

through Printing security solutions.

ELPEE MPS implemented a web-based print management tool which is designed to capture more than **96%** of total print activity. It provides administrators with a basic overview on costs, print volumes, service quality, technical issues and troubleshooting activities, enabling the company to manage the Printing infrastructure of each branch office more effectively.

elpee | *Managed
Print Solutions*